



Managing Stakeholders

Course Outline



Program Overview

Most of the time spent by Project Managers is communicating and managing stakeholders. In this one-day course, participants will solve cases that involve identifying and managing stakeholders. Group exercises revolve around classifying stakeholders using the Power-Influence Grid, and the Salience Model. Communication models, and how to properly communicate change will also be covered by the course.

Duration

1- Day Program

Prerequisite:

None

Learning Objectives

Participants will learn a structured way of identifying, classifying, and managing stakeholders.

PDUs to be awarded

Program	Technical	Leadership	Strategic & Business
PMP	7		
CAPM	7		
PgPM	7		
PMI-ACP	7*		
PMI-RMP	7*		
PMI-SP	7*		
PfMP	7		
PMI-PBA	7*		

* Only applies to the general project management PDUs required, not to specific program requirement

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